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November 26, 2026

Admiral Sir Jonathon Band Chair, Health, Environmental, Safety and Security Committee Board of Directors, Carnival Corporation Ltd c/o Ms. Doreen S. Furnari, Company Secretary Carnival Place, 3655 NW 87th Avenue Miami, FL 33178-2428

Dear Admiral Band,

I write to you as Chair of the Health, Environmental, Safety and Security Committee, because a ban is a security decision, and the oversight of security policy and its enforcement for customers and the public sits with your committee under its charter.

The facts, briefly. I am a Carnival Cruise Line guest of long standing, a Diamond guest for life under the former VIFP rules, and a Carnival Corporation shareholder. I worked in the cruise industry for seven years, shipboard and in shoreside management. In May 2025, following a false assault claim by a roommate, I was banned from Carnival Cruise Line for life. No reason has ever been given to me in writing.

What I have done since, in order. On November 21, 2026, I wrote to Carnival Security Services asking for the reason and the review process, writing as both customer and shareholder. On November 23, 2026, I spoke with Mr. Arturo Loynaz, Senior Director of Security Services. On that recorded call he confirmed that my ban was an executive decision, that it was not for drugs or alcohol, and that there is nothing security related on my end. He could not state the reason. The recording is here https://youtu.be/OZya9Za617w On November 24, 2026, I wrote to the full Board and to Investor Relations, and mailed named letters to all eleven directors. On November 25, I wrote to the Vice President of Loyalty. If the matter is still unanswered, I will attend the spring 2027 annual meeting and ask in person.

Sir Jonathon, you spent forty two years in the Royal Navy and served as First Sea Lord. In that service, an adverse decision against a person is recorded, the grounds are stated, and command answers for it. I am not asking your committee to overrule an operational decision. I am asking a policy question that belongs to your chair. Does the HESS Committee assure itself that lifetime bans imposed in the name of security are documented, that the person banned is told the reason, and that some review exists? In my case none of those three things has happened, and the security department itself says the decision was not a security one.

My request is unchanged and narrow. The reason for my ban in writing, with the date it was imposed and who made the decision. Or full reinstatement, with my casino offers intact, confirmed in writing. If

neither, a written confirmation of that refusal.

A decision that cannot be explained in writing should not be able to stand in silence. I believe a career of command accountability makes you the right director to ask whether this one can.

Respectfully,

Richard Shillington