Richard Shillington 1193 SE Port Saint Lucie Blvd, Ste 407 Port Saint Lucie, FL 34952
richard@gotrichard.com +1 786 282 6979

November 26, 2026

Mr. Jeffrey J. Gearhart Chair, Compliance Committee Board of Directors, Carnival Corporation Ltd c/o Ms. Doreen S. Furnari, Company Secretary Carnival Place, 3655 NW 87th Avenue Miami, FL 33178-2428

Dear Mr. Gearhart,

I am writing to you in your capacity as Chair of the Compliance Committee, because my case is, at its heart, a compliance question, and you are the director who has spent his career answering exactly this kind of question.

I am a Carnival Cruise Line guest and a Carnival Corporation shareholder. I am a Diamond guest for life under the former VIFP rules. I spent seven years working in the cruise industry, shipboard and in shoreside management, so I know this business from the inside. My YouTube channel, The No Pants Show, published 288 long form Carnival videos with 1,103,727 views, plus roughly 490 Carnival Shorts, for a combined verified total of 1,624,202 views and 178,616 hours of watch time. That was years of promotion Carnival never paid for.

In May 2025 I was banned from Carnival Cruise Line for life. The ban followed a false assault claim made by a roommate. I have never been given a reason in writing. Not then, and not since.

Here is everything I have done to get an answer through the proper channels.

On November 21, 2026, I wrote to Carnival Security Services at security.review@carnival.com, identifying myself as both a customer and a shareholder, and asked for the reason for my ban and the process for reviewing it. Security replied and arranged a call. On November 23, 2026, I spoke with Mr. Arturo Loynaz, Senior Director of Security Services, who has run Carnival's security department since 2018. On that recorded call, Mr. Loynaz confirmed four things. The ban was an executive decision. It was not for drugs or alcohol. There is nothing security related on my end. And he could not give me the reason. The recording is here https://youtu.be/OZya9Za617w

On November 24, 2026, I wrote to the full Board of Directors and to Investor Relations by email, and I mailed named paper letters to all eleven directors and to senior executives at Carnival Place. On November 25, I wrote separately to Mr. Sid Krishna, Vice President of Loyalty. I have also put the question publicly to Mr. Jim Cramer of CNBC, as a shareholder asking how the ships stay booked. I intend to attend the spring 2027 annual meeting and ask my question in person, in the proper forum, if it is still unanswered by then.

Mr. Gearhart, at Walmart you built an ethics and compliance programme that won the NYSE Governance Services award for the best governance, risk and compliance programme among large cap companies in 2016, and security and investigations reported up through you. I am not asking you to prejudge my facts. I am asking a systems question that sits squarely in your committee's remit. What is Carnival's written standard for imposing a lifetime ban on a guest? Does that standard require a written reason, a record of the decision and who made it, and any route of review? And does a ban that its own security director describes as an executive decision with no security basis, and for which no written reason exists eighteen months later, meet the standard you would recognise?

My ask remains the same one I have made at every step. Please send me in writing the reason I am banned, the date the ban was imposed, and who made the decision. Or restore me in full, with my casino offers intact, confirmed in writing. If Carnival will do neither, I ask that the refusal also be confirmed in writing, so that the record is at least honest.

I have kept this letter factual and I will keep the whole matter factual. I would rather sail again than fight. But a lifetime decision with no written reason and no review is not a standard any compliance programme should be comfortable defending, and I do not believe it is one you would have signed off on at Walmart.

Respectfully,

Richard Shillington